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DEC 29 2005

Attorney Docket No. 01705/LHIN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE

Applicant(s): Toshio UENO

Serial No. : 10/002,742

Filed : November 2, 2001

For : SYSTEM, METHOD AND COMPUTER  
PROGRAM PRODUCT FOR  
COMPLAINT REPORT ISSUE

Art Unit : 3623

Examiner : Romain JEANTY

RESPONSE - 37 C.F.R. 1.111Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed December 12,  
2005, the term for response to which expires on January 12, 2006.

ELECTION:

Applicant hereby elects the species of claims 13-20 for  
further prosecution on the merits, without traverse.

CLAIMS READABLE ON ELECTED SPECIES:

The claims readable on the elected species are generic  
claim 11 and claims 13-20.

CERTIFICATE OF FACSIMILE  
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TO NO. 1-571-273-8300TOTAL PAGES: Two (2)  
I hereby certify that this  
paper is being facsimile  
transmitted to the  
Commissioner for  
Patents on the date noted below.  
S. Dianne Franklin

Dated: December 29, 2005

In the event that this Paper  
is late filed, and the  
necessary petition for  
extension of time is not filed  
concurrently herewith, please  
consider this as a Petition  
for the requisite extension of  
time, and to the extent not  
tendered by credit card (Form PTO-2038  
attached hereto), authorization to  
charge the extension fee to  
Account No. 06-1378.

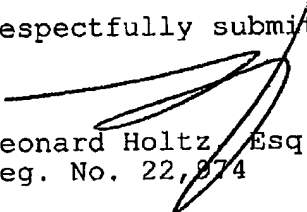
The Examiner did not list claim 12 on page 2 of the outstanding Office Action. However, it is believed that claim 12 should also be examined along with claims 11 and 13-20.

It is also respectfully requested that claim 21 (which is also not listed on page 2 of the outstanding Office Action) be examined along with the claims of the elected species of claims 13-20, since similar features are recited in claim 21.

It is respectfully submitted that the foregoing is fully responsive to the outstanding Office Action. It is respectfully requested that prosecution on the merits now proceed on the basis of the election set forth hereinabove.

If the Examiner has any comments, questions, objections or recommendations, the Examiner is invited to telephone the undersigned at the telephone number given below for prompt action.

Respectfully submitted,

  
Leonard Holtz, Esq.  
Reg. No. 22,874

Dated: December 29, 2005

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